



ANALYTICAL TESTING CONFIDENTIALITY GUARANTEE

ELISA Technologies, Inc. prides itself on the professional quality of testing and support services we offer to our customers. Encompassed in that pride is our commitment to the confidentiality of our customers, the companies represented, sample types received and of course the analytical results we discover and report.

All samples submitted for testing should be accompanied by the **ELISA Technologies** Request for Sample Analysis form. Once testing has been completed and the results have been approved by our QA support staff, the results are made available on our secure website to the listed contact person(s) using the email address provided on the Request for Sample Analysis form. Each company is given a unique folder for results, and additional access restrictions (by user) can be applied upon request. The original results may also be sent by standard mail via the United States Postal Service to the mailing address provided on the Request for Sample Analysis form if requested. Expedited services are available via FedEx/UPS upon request and at the expense of the issuing company. Testing data is stored for seven (7) years and hard copies are secured in our facility and only accessible to authorized personnel or available upon written request from the original contact person.

We do not release or discuss any type of information with other companies, organizations or individuals on what companies we conduct business with. We do not confirm or discuss results, submitted samples, findings or procedures with anyone other than the listed contact person, a designee that they have authorized in writing, or a designee requested on company letterhead.

We require written authorization to change or update the original issuing contact person/title, company name, address, phone numbers and sample(s) submitted as well as the newly authorized contact person/title, company name, address and phone numbers.

We hope you and your company find the measures we demonstrate to protect your company's privacy on services and findings conducted by **ELISA Technologies** of the utmost importance.

Thank you for choosing **ELISA Technologies** for your testing needs.